

The Jackson County community has a wide variety of programs that offer services to meet the needs, maintain the independence, and improve the quality of life for people residing in the Jackson County area. Community Link is a resource guide developed by the Aging and Disability Resource Center of Western Wisconsin. There are also versions available for La Crosse, Monroe, and Vernon counties. Contact your local office for a copy. This guide is intended to provide information on a variety of topics for people age eighteen and over. It is not a complete list of all services available to people with disabilities, aging, mental health or substance abuse issues. It is not meant to be an endorsement or recommendation of these particular agencies.

To obtain further information about these or other services or to update the current listing, contact the Aging & Disability Resource Center of Western Wisconsin at 608-785-5700 or 1-800-500-3910.

The Community Link informational resource guide can be viewed or printed in regular or large type on the Aging and Disability Resource Center of Western Wisconsin website – <http://www.adrcww.org>

AGING & DISABILITY RESOURCE CENTER OF WESTERN WISCONSIN

The first place to contact for information and assistance relating to aging, disability, mental health or substance abuse issues.

YOU HAVE QUESTIONS? WE HAVE ANSWERS!!

People often need help understanding what types of services can be available in their home. Our social work and nursing staff can offer ideas, suggestions and advice on which services and supports will meet a person's needs. Our goal is for you to remain in the community and to be as independent as possible. The Aging and Disability Resource Center of Western Wisconsin works closely with other organizations to provide prevention and caregiver support services.

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ABUSE RESOURCES

- **911**
Call immediately if you feel someone is in immediate, serious or life-threatening danger
- **Aging and Disability Resource Center of Western Wisconsin**
Call if you are concerned about an adult neighbor, friend, or family member
420 Highway 54 West, Black River Falls
608-785-5700 • 1-800-500-3910
E-mail • adrcntr@co.la-crosse.wi.us
<http://www.adrcww.org>
- **Bolton Refuge House, Inc.**
Temporary housing for battered individuals and their children, information & referral
715-333-2350 • 24-Hour Crisis Line • 1-855-526-5866
- **National Center on Elder Abuse**
<http://www.ncea.aoa.gov>
- **National Clearinghouse on Abuse in Later Life**
608-255-0539
<http://www.ncall.us> • Email: ncall@wcadv.org
- **National Domestic Violence Hotline**
Anonymous and confidential help 24/7
1-800-799-SAFE (7233) • 1-800-787-3224 (TTY)
<http://www.ndvh.org>
- **New Horizons Domestic Abuse Shelter**
608-791-2600 • 1-888-231-0066
<http://www.nhagainstabuse.org>
- **Wisconsin Bureau of Aging and Disability Resources**
For information on abuse
<http://www.dhs.wi.gov/aging/elderabuse>
- **Wisconsin Coalition Against Sexual Assault**
608-257-1516 • 608-257-2537 (TTY)
<http://www.wcasa.org> • Email: wcasa@wcasa.org

ADULT DAY SERVICES

- **Lutheran Social Services of Wisconsin**

A Place for You – adult day care for disabled adults at least 18 years of age; available Monday through Friday, 8:00 am – 4:00 pm; call for eligibility 7077 North Highway 12 and 27, Black River Falls • **715-284-1135 ext. 4**
<http://www.lsswis.org>

The Connection - adult day services and day care for disabled adults at least 18 years of age; recreational and social activities; available Monday through Friday 8:00 am – 4:00 pm, Thursdays open until 6:30 pm; call for eligibility 7077 North Highway 12 and 27, Black River Falls • **715-284-1135 ext. 2**
<http://www.lsswis.org>

ADVOCACY

- **Aging & Disability Resource Center of Western Wisconsin**
Free professional consultation to assist consumers and families to examine all community options before life changes are made; short term intervention and advocacy services; assistance with arrangement of community services
420 Highway 54 West, Black River Falls
608-785-5700 • 1-800-500-3910
E-mail • adrcntr@co.la-crosse.wi.us
<http://www.adrcww.org>
- **AIDS Resource Center of Wisconsin**
AIDS/HIV education, prevention, and access to services
505 King Street, La Crosse • **608-785-9866 • 1-800-947-3353**
<http://www.arcw.org>
- **The ARC of Jackson County and Surrounding Areas**
Advocates for the rights of citizens with disabilities and their families
W1171 Ronigen Road, Black River Falls • **715-896-1112**
Meetings held at 6:00 pm, 2nd Tuesday of the month September – May,
at Jackson County Department of Health and Human Services,
420 Highway 54 West, Black River Falls
<http://www.arc-wisconsin.org>
- **Coalition of Wisconsin Aging Groups**
Advocacy for persons 60 years and over, including state and federal legislation and Senior Medicare Patrol
1-800-488-2596
<http://www.cwag.org>
- **Disability Rights Wisconsin**
Assists individuals to gain access to services and opportunity through advocacy and legal expertise
Wisconsin Family Care Ombudsman Program
Provides free services for Wisconsin Family Care and Family Care Partnership applicants and members age 18-59 including information and education on rights, representation in grievances and hearings, and explanation of benefits
608-267-0214 • 1-800-928-8778 • TTY 1-888-758-6049
<http://www.disabilityrightswi.org>
<http://www.dhs.wisconsin.gov/lcicare>

- **Greater Wisconsin Agency on Aging Resources (GWAAR) • 608-243-5670**
<http://gwaar.org>
 Provides information about services and resources to citizens 60 years and older.
Wisconsin Guardianship Support Center • 1-855-409-9410
Elder Law Center • 608-243-5670
- **Independent Living Resources (ILR)**
 Assists individuals to learn how to speak for themselves by building skills and self esteem
 4439 Mormon Coulee Road, La Crosse
608-787-1111 • 1-888-474-5745 • TTY 608-787-1148 • 1-888-378-2198
<http://www.ilresources.org>
- **Jackson County Aging Unit**
Elderly Benefit Specialist
 Assists individuals in solving problems which arise in public benefit programs, consumer issues and financial problems
 420 Highway 54 West, Black River Falls • **715-284-4301 ext. 377**
<http://www.co.jackson.wi.us>
- **Legislative Hotline**
 Call to advocate for support or change in legislation
1-800-362-9472
- **NAMI Wisconsin, Inc. (National Alliance on Mental Illness)**
 Serves as advocates for persons affected by mental illness and their families on a state and national level
 La Crosse Advocate • **608-779-1554 • 1-800-236-2988**
 NAMI Helpline • **1-800-950-6264**
<http://www.nami.org> (National) • <http://www.namiwisconsin.org> (State)
- **National MS Society – Wisconsin Chapter**
 Provides free statewide support and services to individuals with MS, their loved ones, friends and caregivers. This includes information and referral, financial assistance for needs related to MS, education and peer support.
 1120 James Drive, Suite A, Hartland • **1-800-344-4867**
www.wisms.org

- **Office of the Commissioner of Insurance**
Will take complaints concerning an insurance company or a specific insurance agent
1-800-236-8517 • TTY 608-266-3586
<http://www.oci.wi.gov>
- **U.S. Department of Justice ADA Information Line**
Provides information about the *Americans with Disabilities Act* or information about filing a complaint; Spanish language service also available
1-800-514-0301 • TTY 1-888-514-0383
<http://www.ada.gov>
- **Wisconsin Board on Aging and Long Term Care Ombudsman Program**
Advocacy for long term care consumers age 60 and over who reside in nursing homes or group homes
1-800-815-0015
<http://longtermcare.state.wi.us>
- **Wisconsin Department of Agriculture, Trade and Consumer Protection**
Assists with concerns regarding products, services, and consumer complaints
608-224-4949 • 1-800-422-7128 • TTD/TTY 608-224-5058
<http://datcp.wi.gov/>

ALZHEIMER'S/DEMENTIA SERVICES

- **Aging & Disability Resource Center of Western Wisconsin Alzheimer's Family Caregiver Support Program**
Program to respond to the stress and service needs of families that are providing care at home for someone with Alzheimer's disease or other irreversible dementia; eligibility includes a diagnosis of Alzheimer's disease or other irreversible dementia along with meeting financial criteria
420 Highway 54 West, Black River Falls
608-785-5700 • 1-800-500-3910
E-mail • adrcntr@co.la-crosse.wi.us
<http://www.adrcww.org>
- **Alzheimer's Association**
Advocacy, educational materials, family consults, peer mentoring.
Call for support group information.
404 ½ North Bridge Street, Chippewa Falls • **715-720-7611**
24 Hour Helpline • 1-800-272-3900
Safe Return Program (24/7 support for wandering) • **1-888-572-8566**
Comfort Zone Program (24/7 electronic location tool) • **1-877-259-4850**
<http://www.alz.org> (National)
<http://www.alz.org/gwwi> (Greater Wisconsin Chapter)
- **Jackson County Aging Unit Family Caregiver Support Program** – Provides information to caregivers about available services, assistance in gaining access to supportive services, individual counseling, caregiver training, respite care, and supplemental services to complement the care provided by caregivers; eligibility includes family caregivers of adults age 60 years and older
420 Highway 54 West, Black River Falls • **715-284-4301 ext. 400**
<http://www.co.jackson.wi.us>
- **See Nursing Homes in this resource guide**
(**) denotes facilities with Alzheimer's/Dementia specific units

CAREGIVER SUPPORT

- **Aging & Disability Resource Center of Western Wisconsin**
Provides information and assistance relating to caregiver support
420 Highway 54 West, Black River Falls
608-785-5700 • 1-800-500-3910
E-mail • adrcntr@co.la-crosse.wi.us
<http://www.adrcww.org>
- **Alzheimer's Association**
Advocacy, educational materials, family consults, peer mentoring.
Call for support group information.
404 ½ North Bridge Street, Chippewa Falls • **715-720-7611**
24 Hour Helpline • 1-800-272-3900
Safe Return Program (24/7 support for wandering) • **1-888-572-8566**
Comfort Zone Program (24/7 electronic location tool) • **1-877-259-4850**
<http://www.alz.org> (National)
<http://www.alz.org/gwwi> (Greater Wisconsin Chapter)
- **Jackson County Aging Unit**
Family Caregiver Support Program – Provides information to caregivers about available services, assistance in gaining access to supportive services, individual counseling, caregiver training, respite care, and supplemental services to complement the care provided by caregivers; eligibility includes family caregivers of adults age 60 years and older
420 Highway 54 West, Black River Falls • **715-284-4301 ext. 400**
<http://www.co.jackson.wi.us>
- **Jackson County Interfaith Volunteer Caregivers**
Caring companionship, telephone reassurance, respite care, information & referral
407 Main Street, Black River Falls • **715-284-7058**
- **VA Caregiver Support Line**
1-855-260-3274

Long Term Care Support Broker Services

- **Lutheran Social Services**
Provides assistance to persons needing long term care services to understand options and ensure best service is obtained.
2307 South Avenue, La Crosse • **715-379-3810**

CLINICS/MEDICAL CENTERS/DENTAL

HOSPITALS

- **Black River Memorial Hospital**
711 West Adams Street, Black River Falls • 715-284-5361
<http://www.blackriverhospital.com>
- **Gundersen Health System**
1900 South Avenue, La Crosse • 608-782-7300 • TTY 608-782-3784
<http://www.gundersenhealth.org/>
- **Mayo Clinic Health System – Oakridge**
13025 8th Street, Osseo • 715-597-3121
<http://www.mayohealthsystem.org/>
- **Mayo Clinic Health System – Franciscan Healthcare**
700 West Avenue South, La Crosse
608-785-0940 or 1-800-362-5454 • TTY 608-785-1161
<http://mayoclinichealthsystem.org>
- **Memorial Medical Center**
216 Sunset Place, Neillsville • 715-743-3101
<http://www.memorialmedcenter.org>
- **Sacred Heart Hospital**
900 West Clairemont Avenue, Eau Claire
General Hospital Number • 715-717-4121 • TTY 715-717-4250
Emergency Department • 715-717-4222
<http://www.sacredhearteauclaire.org>
- **Saint Joseph’s Hospital**
611 Saint Joseph Avenue, Marshfield • 715-387-1713
<http://www.ministryhealth.org>
- **Tomah VA Medical Center**
500 East Veterans Street, Tomah • 1-800-872-8662
<http://www.tomah.va.gov>

- **Tri County Memorial Hospital**
18601 Lincoln Street, Whitehall • 715-538-4361
<http://www.tricountymemorial.org>

CLINICS

- **Gundersen Health System**
Blair Clinic 420 South Peterson Avenue, Blair • 608-989-2505
La Crosse Clinic 1900 South Avenue, La Crosse • 608-782-7300
Onalaska Clinic 3111 Gundersen Drive, Onalaska • 608-775-8100
1-800-362-9567
<http://www.gundersenhealth.org>
- **Ho-Chunk Health Care Center**
Serves Wisconsin Ho-Chunk Tribal members
N6520 Guy Road, Black River Falls • 715-284-9851 • 1-888-685-4422
<http://www.ho-chunknation.com>
- **House of Wellness Clinic**
Provides services to enrolled members of any federally recognized tribe, Ho-Chunk Nation employees and family
S2845 White Eagle Road, Baraboo • 608-355-1240 • 1-888-552-7889
- **Krohn Clinic**
610 Adams Street, Black River Falls, 715-284-4311
<http://www.krohnclinic.com>
- **Marshfield Clinic**
1000 N. Oak Avenue, Marshfield • 715-387-5511 • 1-800-782-8581
- **Mayo Clinic Health System – Franciscan Healthcare**
Arcadia Clinic 464 South Saint Joseph Avenue, Arcadia • 608-323-3373
Holmen Clinic 1303 Main Street South, Holmen • 608-526-3351
La Crosse Clinic 700 West Avenue South, La Crosse • 608-785-0940
Onalaska Clinic 191 Theater Road, Onalaska • 608-392-5000
1-800-362-5454
<http://mayoclinichealthsystem.org>
- **Mayo Clinic Health System - Clairemont Campus**
733 West Clairemont Avenue, Eau Claire • 715-838-5222 • 1-888-838-4777
<http://www.mayohealthsystem.org>

- **Mayo Clinic Health System – Luther Campus**
1400 Bellinger Street, Eau Claire • 715-838-5222 • 1-888-838-4777
<http://www.mayohealthsystem.org>
- **Mayo Clinic Health System – Oakridge**
13025 8th Street, Osseo • 715-597-3121
<http://www.mayohealthsystem.org>

FREE OR REDUCED HEALTHCARE

- **Chippewa Valley Free Clinic**
Serving anyone needing medical care but lacking the resources to pay for it; patients are seen on a first come, first served basis; new patients will be seen Tuesdays starting at 5:00 pm but advised to arrive prior to 4:00 pm
836 Richard Drive, Eau Claire • 715-839-8477
<http://www.cvfreesclinic.org>
- **Essential Health Clinic**
Helps to create healthier lives and families by providing and advocating for sexual health and education. Services include annual exams, breast and cervical cancer screenings, FDA approved birth control, STD testing and treatment, pregnancy testing and counseling, and community education. All services are provided in harmony with the personal beliefs of each client.
25 South 2nd Street, Black River Falls • 1-800-657-5177
www.optionsclinic.org
- **Family Health Center of Marshfield, Inc.**
1515 Saint Joseph Avenue, Marshfield • 715-221-9515 • 1-800-942-5420
TDD • 1-800-389-3033
- **Family Health/La Clinica**
400 South Townline Road, Wautoma • 920-787-5514
- **Ho-Chunk Nation Health Office**
On-site health care and vouchers for Native Americans to receive treatment at non-Native American medical facilities
W9855 Airport Road, Black River Falls • 715-284-9851 • 1-888-685-4422
<http://www.ho-chunknation.com>

- **Wisconsin Well Woman Program (WWWP)**
Screening, referral and follow-up for breast cancer and cervical cancer care for women ages 45-64. The program is for women without health insurance, women whose insurance does not cover the specified checkups (for breast or cervical cancer), or for women who are unable to pay the insurance deductible or co-payments who meet the income guidelines.
720 Second Avenue, Eau Claire • **715-839-4732**
<http://www.eauclairewi.gov/departments/health-department/adult-health/wisconsin-well-woman-program>

REDUCED COST DENTAL CARE

- **Marshfield Clinic Family Health Center Black River Falls Dental Center**
N6571 Lumberjack Guy Road, Black River Falls • **715-670-0400**
- **Family Health Center of Marshfield, Inc.**
1515 Saint Joseph Avenue, Marshfield • **715-221-9515 • 1-800-942-5420**
TDD • 1-800-389-3033
<http://www.marshfield.clinic.org>
- **Marshfield Clinic Neillsville Dental Center**
8 Boon Boulevard, Neillsville • **715-743-1900**
<http://www.marshfieldclinic.org>
- **Wisconsin Dental Association, Inc.**
Donated Dental Services - provides referrals for free dental care provided to qualified applicants; eligibility includes individuals who are permanently disabled, chronically ill, or are of advanced age with a financial need; not for routine services but for extensive dental need only
1-866-812-9840
<http://www.wda.org>

For additional providers, please refer to the *Dentist* section in the yellow pages or call the number below

- **Great Rivers 2-1-1**
Dial 2-1-1 or 1-800-362-8255 • TTY 1-866-884-3620
<http://www.greatrivers211.org>

EDUCATION

- **Chippewa Valley Technical College**
620 West Clairemont Avenue, Eau Claire
715-833-6200 • 1-800-547-2882 • TTY 715-852-1344
<http://www.cvtc.edu/>
- **Ho-Chunk Nation Education Department**
Education and employment programs for tribal members
715-284-5877 • 1-800-690-4860
<http://www.ho-chunknation.com>
- **University of Wisconsin - Eau Claire**
Continuing Education Programs
Offers lifelong learning programs for participants of all ages
210 Water Street, Eau Claire • **715-836-3636 • 1-866-893-2423**
<http://www.uwec.edu>
- **University of Wisconsin – La Crosse**
Continuing Education Programs
Offers lifelong learning programs for participants of all ages
1725 State Street, La Crosse • **608-785-8000 • TTY 608-785-6900**
<http://www.uwlax.edu>
Learning in Retirement
Learning community established to help meet the wide range of interests
Of the area’s growing retired population; for individuals of retirement age
205 Morris Hall, 1725 State Street, La Crosse • **608-785-6504 • TTY 608-785-6900**
<http://www.uwlax.edu>
- **Western Technical College**
Adult basic education
24 Filmore Street, Black River Falls • **715-284-2253**
<http://www.westerntc.edu>

EMERGENCY RESOURCES

MEDICAL EMERGENCY

- **9-1-1**
- **Black River Memorial Hospital**
711 West Adams Street, Black River Falls
715-284-5361
<http://www.blackriverhospital.com>

HOUSING EMERGENCY

- **Beacon House Homeless Shelter**
Emergency shelter for up to 30 days for homeless families and single pregnant women; required documents include ID and social security card/number. Can provide rental or transportation assistance to person in their program. Intake during weekday daytime hours only
Must call first • 715-834-4357
- **Bolton Refuge House, Inc.**
Temporary housing for battered individuals and their children; information and referral
715-333-2350 • 24 Hour Crisis Line • 1-855-526-5866
- **Hope Gospel Mission
Men's Shelter**
Emergency food, shelter and clothing for men 18 years and older
8 South Farwell Street, Eau Claire • **715-552-5566** (24 hour line)
<http://www.hopegospelmission.org>
- **New Horizons Domestic Abuse Shelter**
608-791-2600 • 1-888-231-0066
<http://www.newhorizonslacrosse.com>
- **Ruth House Women's Shelter**
Emergency food, shelter and clothing for women 18 years and older
2517 Moholt Drive, Eau Claire • **715-834-4000 • 715-552-5566** (24 hour lines)
<http://www.hopegospelmission.org>

- **Salvation Army**
223 8th Street North, La Crosse • **608-782-6126**
<http://www.salvationarmyusa.org>
- **Sojourner House**
Overnight shelter; showers, laundry, breakfast available. Intake 7-9 pm.
618 South Barstow Street, Eau Claire
- **Veterans Assistance Foundation**
Wisconsin Veterans Housing and Rehabilitation Program – Transitional housing program for homeless veterans and veterans at risk of becoming homeless
608-372-1280 (Transitional Housing Referral Line) • 1-800-947-8387
<http://vafvets.org/>
- **Western Dairyland Haven Homeless Shelters**
Temporary housing for families up to 30 days
715-985-2391 • 1-800-782-1063 ext. 1220

ENERGY / FUEL ASSISTANCE

- **Jackson County Health and Human Services**
Emergency Energy Assistance, Emergency furnace repair and replacement
420 Highway 54 West, Black River Falls • **715-284-4301 ext. 370**
- **Jackson County Sheriff's Department**
For emergency and when Jackson County Human Services is closed
715-284-5357
- **Jackson Electric Cooperative**
24-Hour Emergency Service (365 days-a-year)
1-800-370-4607

PERSONAL EMERGENCY RESPONSE SYSTEMS

- **Alzheimer's Association**
Advocacy, educational materials, family consults, peer mentoring.
Call for support group information.
404 ½ North Bridge Street, Chippewa Falls • **715-720-7611**
24 Hour Helpline • 1-800-272-3900
Safe Return Program (24/7 support for wandering) • **1-888-572-8566**
Comfort Zone Program (24/7 electronic location tool) • **1-877-259-4850**
<http://www.alz.org> (National)
<http://www.alz.org/gwwi> (Greater Wisconsin Chapter)
- **Black River Memorial Hospital**
PERS - Provides 24-hour link to help in an emergency; small fee for this service
711 West Adams Street, Black River Falls • **715-284-1360**
TeleCare - Volunteer daily telephone calls to home; there is no fee for this service
711 West Adams Street, Black River Falls • **715-284-3606**
- **Clark Electric Cooperative Comfort Phone**
Wireless pendant activates a two-way conversation with the emergency response center; fire, smoke, freeze, power, flood, and motion protection; medication reminder
111 East Miller St., Greenwood WI • **1-866-279-6544**
- **Great Rivers 2-1-1**
Information, help and crisis line 24-hours a day, 7 days a week
Carrier Alert - free service allowing mail carriers to get assistance for you if your mail is not removed from your box; requires registration through Great Rivers 2-1-1
1-800-362-8255 • TTY 1-866-884-3620
- **Jackson County Interfaith Volunteer Caregivers**
Telephone reassurance
407 Main Street, Black River Falls • **715-284-7058**
- **Life Saver Packets**
Emergency medical information packets obtained free of charge from a variety of community agencies; call the Jackson County Aging Department for more information
715-284-4301 ext. 400

- **Mayo Clinic Health System – Franciscan Healthcare
HelpLink Medical Alert Service**

A personalized response system that uses a two-way voice console unit to automatically dial a 24-Hour Response Center

608-392-9797 or 1-800-362-5454 ext. 26300

<http://mayoclinichealthsystem.org>

- **VA Medical Center**

Guardian Alert 911 – Free lifeline service available to veterans that live alone and are currently enrolled in the VA Healthcare System. Must have a landline telephone. Contact your primary care provider at the VA for additional information and eligibility.

500 East Veterans Street, Tomah • **1-800-872-8662**

EMPLOYMENT ASSISTANCE

- **Department of Workforce Development (DWD)
Worker's Compensation**
All questions relating to worker's compensation
608-266-1340 • TTY 1-866-265-3142
<http://www.dwd.state.wi.us/wc>
- **Experience Works, Inc.**
A training program for persons age 55 and over who have low income and are seeking employment.
319 Main Street, Suite 404, La Crosse • **608-789-5623**
<http://www.experienceworks.org>
- **Ho-Chunk Nation Department of Labor**
Employment and training for enrolled tribal members meeting eligibility requirements
W9814 Airport Road, Black River Falls • **715-284-5877 • 1-800-294-9343**
<http://www.ho-chunknation.com>
- **Independent Living Resources (ILR)**
Assessment, assistive technology consultation, assistance with applications and interviews, ongoing support, job development; job club available
4439 Mormon Coulee Road, La Crosse • **608-787-1111 • 1-888-474-5745**
TTY 608-787-1148 or TTY 1-888-378-2198
<http://www.ilresources.org>
- **Job Center**
Support for persons looking for employment, data base of job openings, instruction and assistance with developing resume and interviewing skills.
120 East Milwaukee Street, Tomah • **608-374-7740 • 1-800-742-5627**
http://www.westernwdb.org/Monroe_County.html
- **Riverfront, Inc.**
Provides supported employment, job placement, follow-along and job coaching for individuals with mental illness, developmental disabilities, and learning disabilities
720 Red Iron Road, Black River Falls • **715-284-2546**
<http://www.riverfrontinc.org>

- **University of Wisconsin Extension Office**
 Information on home, family, horticulture, recreation and farming with no direct charge
 227 South 11th Street, Black River Falls • **715-284-4257**
<http://www.jackson.uwex.edu>
- **Veterans Assistance Foundation**
 Helps homeless veterans and those at-risk of becoming homeless receive job training, education, counseling and rehabilitation services they need to obtain steady employment, affordable housing and the skills to sustain a productive lifestyle
608-372-1280 (Transitional Housing Referral Line) • 1-800-947-8387
<http://vafvets.org/>
- **Western Dairyland EOC, Inc.**
Job and Business Development
 Assists with start-up and continuing management of new businesses for eligible clients.
Skills enhancement Program
 Addresses training needs of low income workers to increase income and economic self-sufficiency. Helps adults acquire skills through financial assistance for tuition, child care and transportation expenses related to returning to school.
 23122 Whitehall Road, Independence • **715-985-2391 • 1-800-782-1063**
<http://www.westerndairyland.org>
- **Western Technical College**
 Programs and courses to prepare individuals for specific careers
 24 Filmore Street, Black River Falls • **715-284-2253**
<http://www.westerntc.edu>
- **Wisconsin Department of Veterans Affairs**
Veterans Education Assistance Program • 1-800-947-8387
 Educational assistance programs for veterans, widows, widowers, and dependent children
<http://www.dva.state.wi.us>
- **Wisconsin Department of Vocational Rehabilitation (DVR)**
 Provides employment services and counseling to people with disabilities; arranges for services to enable individuals to go to work, training and technical assistance to employers regarding disability employment issues.
 2615 East Avenue South, Suite 101, La Crosse • **608-785-9500 • 1-800-523-2139**
www.dwd.wisconsin.gov/dvr/

- **WISE (Wisconsin Senior Employment)**
Places individuals with a host agency for training on specific job demands;
must be age 55+; income limits do apply
Workforce Development Center of Western Wisconsin,
East Ward Commerce Center, 2615 East Avenue South, La Crosse
608-789-5645 • 608-433-2784
- **Workforce Connections, Inc.**
Assists with career planning, job search assistance and skills training
24 Filmore Street, Black River Falls • **715-284-7117 • 608-789-5620**
<http://www.workforceconnections.org>

FINANCIAL RESOURCES • TAX ASSISTANCE

BENEFITS ASSISTANCE

- **Aging & Disability Resource Center of Western Wisconsin
Disability Benefit Specialist** – serves ages 18-59
420 Highway 54 West, Black River Falls
608-785-5700 • 1-800-500-3910
E-mail: adrc@co.la-crosse.wi.us
<http://www.adrcww.org>
- **Bureau of Indian Affairs Regional Office • 612-713-4400**
Information on a variety of benefits available to Native Americans
- **Ho-Chunk Nation Aging Unit
Tribal Aging Benefit Specialist** – serves enrolled Ho-Chunk members
W8825 Decorah Road, Black River Falls • **715-284-0811 • 1-888-701-8284**
<http://www.ho-chunknation.com>
- **Ho-Chunk Nation Veteran Affairs Department**
Serves Ho-Chunk Nation veterans
W9802 Airport Road, Black River Falls • **715-284-4563 • 715-284-4651**
<http://www.ho-chunknation.com>
- **Independent Living Resources (ILR)
Benefits Counseling**
4439 Mormon Coulee Road, La Crosse
608-787-1111 • 1-888-474-5745
TTY 608-787-1148 • 1-888-378-2198
<http://www.ilresources.org>
- **Jackson County Aging Unit
Elderly Benefit Specialist** – serves ages 60 and up
420 Highway 54 West, Black River Falls • **715-284-4301 ext. 377**
<http://www.co.jackson.wi.us>
- **Jackson County Health and Human Services
Energy Assistance Program and Emergency Energy Assistance**
420 Highway 54 West, Black River Falls • **715-284-4301 ext. 370**

- **Jackson County Veterans Service Office**
307 Main Street, Black River Falls • 715-284-0225
<http://www.co.jackson.wi.us>
- **Medicare**
1-800-633-4227
<http://www.medicare.gov>
- **Riverfront, Inc.**
Benefits Counseling
3000 South Avenue, La Crosse
608-784-9450 • 1-800-949-7380 • TTY 608-784-0039
<http://www.riverfrontinc.org>
- **Social Security Administration**
4120 Oakwood Hills Parkway, Eau Claire • 1-866-815-2924
<http://www.ssa.gov>
- **State of Wisconsin Medigap Help-line** • 1-800-242-1060
<http://www.medicare.gov/medigap>
- **U.S. Railroad Retirement Board**
Benefits for railroad employees and families through the Railroad Retirement Board
National Help-Line • 1-877-772-5772 • TTY 312-751-4701
<http://www.rrb.gov>
- **Western Region for Economic Assistance**
1-888-627-0430 • FAX 1-855-293-1822
Online: access.wi.gov
Oversees benefits such as Medicaid, Foodshare
 - Apply for benefits
 - Report changes
 - Get information about benefits
 - Find location and hours of local office
- **Workforce Connections**
W2 and Emergency Assistance
24 Fillmore Street, Black River Falls
715-284-7117 • 1-855-418-9332

OTHER FINANCIAL RESOURCES

- **Catholic Charities – St. Lawrence Community Services**
Helps people prevent further financial problems by providing instruction in the wise use of credit, budgeting and family money management; representative payee service.
413 Third Street South, La Crosse • **608-782-0710**
- **Federal Housing Administration**
Home Equity Conversion Mortgage
Allows homeowners 62 years of age or older to draw income from home equity without requiring repayment for the time the home is occupied
1-800-225-5342 • 1-800-877-8339
- **iLIFE Financial Management Services**
Assistance for persons receiving long term care services: Fiscal/Employer Agent, Third Party Administration, Financial Services Consultation, Online time reporting.
6100 North Baker Road, Glendale WI • **1-888-958-7695**
<http://www.iLIFEms.com>
- **Wisconsin Housing and Economic Development Authority (WHEDA)**
Housing funding for low and moderate income residents; low-interest
1-800-334-6873 • TTY 1-800-943-9430
Property Tax Deferral Loan Program • 1-800-755-7835
<http://www.wheda.com>

REPRESENTATIVE PAYEE SERVICES

- **Beneficial Representative Payee**
P.O. Box 3153, Eau Claire • **715-831-9349**
- **Catholic Charities – St. Lawrence Community Services**
Helps people prevent further financial problems by providing instruction in the wise use of credit, budgeting and family money management; representative payee service.
413 Third Street South, La Crosse • **608-782-0710**
- **Consumer Credit Counseling Service of La Crosse**
505 King Street, Suite 212, La Crosse • **608-784-8380**

- **GT Financial Services**
Provides representative payee service, for a fee, in Wisconsin.
215 Broadus Street, Sturgis MI 49091 • **1-877-659-4500**
- **iLIFE Financial Management Services**
Assistance for persons receiving long term care services: Fiscal/Employer Agent, Third Party Administration, Financial Services Consultation, Online time reporting.
6100 North Baker Road, Glendale WI • **1-888-958-7695**
<http://www.iLIFEms.com>
- **Riverfront, Inc.**
3000 South Avenue, La Crosse
608-784-9450 or **1-800-949-7380** • **TTY 608-784-0039**
<http://www.riverfrontinc.org>
- **RP Services of Wisconsin**
PO Box 368, Arkansaw, WI • **715-285-5020**

TAX ASSISTANCE

- **AARP**
Tax-Aide – free, face-to-face tax assistance and tax form preparation; serves people with low to moderate income and individuals age 60 and older during the tax season
To locate a site near you, call toll free **1-888-227-7669** or visit the website:
<http://www.aarp.org/taxaide>
- **Earned Income Credit**
Information regarding the Earned Income Credit and how to receive it
715-836-8750 • **1-800-829-1040**
- **IRS Tax consulting**
1-800-829-1040 • **TTY/TDD 1-800-829-4059**
<http://www.irs.gov>
- **Jackson County Aging Unit**
Elderly Benefit Specialist – serves ages 60 and older;
assistance with homestead credit
420 Highway 54, Black River Falls • **715-284-4301 ext. 377**
<http://www.co.jackson.wi.us>

- **Wisconsin Department of Revenue**
Homestead tax credit – homeowners or renters may apply; income limits apply
715-836-2811
- **Wisconsin Housing and Economic Development Authority (WHEDA)**
WHEDA Property Tax Deferral Loan Program
Allows individuals 65 and older with a limited income to convert equity from their home into cash to pay all or a portion of property taxes
1-800-755-7835

TELEPHONE ASSISTANCE

- **Lifeline/Link-up Program**
Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.
Link-up: Assists with the initial installation fee or activation fee for telephone service. Contact your local telephone company or cell phone provider for additional eligibility information.
<http://lifelinesupport.org>
- **Safelink Wireless Cell Phone Program**
Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility
For Enrollment and Plan Changes Support: **1-800-Safelink (723-3546)**
www.safelinkwireless.com
- **Telecommunications Equipment Purchase and Assistance Plans**
TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service
TAP- a program for those who are deaf or severely hard of hearing in a low income household to pay the TEPP co-payment if you qualify
Voice 608-231-3305 • TTY 1-800-251-8345

FOOD/MEAL ALTERNATIVES

EMERGENCY FOOD RESOURCES

*Dates and times are subject to change. Please contact the facility to confirm dates/times.

- **Fairchild Food Pantry**

Open the third Tuesday of the month from 2:00 pm to 3:00 pm
Mastin Community Center, Fairchild
For emergencies • 715-334-3583

- **Friend's Food Shelf (Friend's Sharing Food)**

Open every Monday 3:00 pm to 5:00 pm
Only name and address required.
If weather is bad, listen to WWIS 99.7 FM for cancellation notice.
Jackson County Fair Park • **715-284-5598**

- **Jackson County Food Pantry**

Open the last Thursday of each month from 9:30 am to 11:30 am, and now open on the Wednesday before the last Thursday from 4:00 pm to 6:00 pm. Income guidelines apply. Bring proof ID and proof of residence; donations are always welcome.
Taylor Municipal Building, 420 2nd Street, Taylor • **715-284-2456**

- **Neighborhood Food Pantry**

Open the last Tuesday of each month 9:00 am to 10:00 am
Locations in Alma Center, Black River Falls, Hixton, Humbird, and Merrilan
Call for more information • **715-299-0825**

FINANCIAL ASSISTANCE FOR FOOD

- **Western Region for Economic Assistance**

1-888-627-0430 • FAX 1-855-293-1822

Online: access.wi.gov

Apply for Foodshare; assistance for persons with little or no money to buy food

- Apply for benefits
- Report changes
- Get information about benefits
- Find location and hours of local office

HOME DELIVERED MEALS

- **Ho-Chunk Nation Aging Unit**
Elderly Nutrition Program - home delivered meals for elderly tribal members
W8825 Decorah Road, Black River Falls • **715-284-0811** • **1-888-701-8284**
<http://www.ho-chunknation.com>
- **Jackson County Aging Unit**
Meals for eligible recipients who are disabled or age 60 and older
420 Highway 54, Black River Falls • **715-284-4301 ext. 377**
<http://www.co.jackson.wi.us>
- **Mom's Meals**
Provides fresh meals to home every other week
3210 SE Corporate Woods Drive, Ankeny, Iowa • **1-877-508-6667**

SENIOR MEAL SITES

The Senior Nutrition Program is available to any person age 60 and older, including spouses under the age of 60, regardless of residency or income level.

- **Alma Center – Double Barrel**
Meal time - Tuesday through Friday, 11:00 am to 1:00 pm
122 West Main Street, Alma Center • **715-964-5761**
- **Hixton - Blue Collar Café**
Meal time - Tuesday through Friday, 11:00 am to 1:00 pm
133 East Main Street, Hixton • **715-963-4031**
- **Melrose - L & M Café**
Meal time - Monday through Thursday, 11:00 am to 1:00 pm
405 North Washington Street, Melrose • **608-488-2611**
- **Merillan - Merrilan Café**
Meal time - Monday through Friday, 11:00 am to 1:00 pm
400 North Washington Street, Merrilan • **715-333-9200**
- **Taylor - Taylor Café**
Meal time - Monday through Thursday, 11:00 am to 1:00 pm
30 2nd Street, Taylor • **715-662-4404**

HEALTH / WELLNESS

- **Department of Veterans Affairs Home Based Primary Care**
Primary Care Team available to veterans living in the community; eligibility includes veterans living in a stable home setting or assisted living within a 50 mile radius of the hospital and have difficulty making it to clinic visits because of physical or emotional reasons; no emergency care
Veterans Administration Medical Center, Tomah
608-372-7734 or 1-800-872-8662 ext. 67734
- **Ho-Chunk Nation Division of Health and Social Services
Wisconsin Well Woman Program (WWWP)**
Screening, referral and follow-up for breast cancer and cervical cancer care for Native American women ages 45 to 64. The program is for women without health insurance, women whose insurance does not cover the specified checkups (for breast or cervical cancer), or for women who are unable to pay the insurance deductible or co-payments who meet the income guidelines.
N6520 Guy Road, Black River Falls • **715-284-9851**
<http://www.ho-chunknation.com>
- **House of Wellness Clinic**
Provides services to enrolled members of any federally recognized tribe, Ho-Chunk Nation employees and family
S2845 White Eagle Road, Baraboo • **608-355-1240 • 1-888-552-7889**
- **Special Olympics**
Offers a variety of programs for individuals with developmental disabilities
To learn more: <http://www.specialolympicswisconsin.org/index.html>
To volunteer, donate or participate: **1-800-552-1324 • 608-222-1324**
- **Wisconsin Well Woman Program (WWWP)**
Screening, referral and follow-up for breast cancer and cervical cancer care for women ages 45-64. The program is for women without health insurance, women whose insurance does not cover the specified checkups (for breast or cervical cancer), or for women who are unable to pay the insurance deductible or co-payments who meet the income guidelines.
720 Second Avenue, Eau Claire • **715-839-4732**
<http://www.eauclairewi.gov/departments/health-department/adult-health/wisconsin-well-woman-program>

HEARING AND VISION LOSS SERVICES

- **Jackson County Interfaith Volunteer Caregivers**
Audio tapes for the visually impaired
407 Main Street, Black River Falls • **715-284-7058**
- **Office for the Blind or Visually Impaired**
Services to assist individuals who are blind or visually impaired to achieve their own goals of independent living through individual visits, group trainings and teaching techniques and technologies for use in daily living. Call for support group information.
115 5th Avenue South, Suite 506, La Crosse
608-789-5663 • 1-888-879-0017
<http://www.dhs.wisconsin.gov/blind>
- **Office for the Deaf and Hard of Hearing**
Provides information and referral, education and training
Voice 608-319-1249
<https://www.dhs.wisconsin.gov/odhh/index.htm>
- **Telecommunications Equipment Purchase and Assistance Plan**
TEPP - assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision, or deaf and blind to obtain equipment for basic phone service
TAP – a program for those who are deaf or severely hard of hearing in a low income household to pay the TEPP co-payment if you qualify
Voice 608-231-3305 • TTY 1-800-251-8345
- **Vision Forward**
Offers financial help and other services for persons with vision loss. **414-615-0100**
<http://www.visionforward.org>
- **Wisconsin Council for the Blind and Visually Impaired**
A variety of services including assistive aids and appliances, computer technology, and education. If you are blind or visually impaired, you may be eligible to receive a free white cane from the Council.
1-800-783-5213 • 608-255-1166
<http://www.wcblind.org>

- Wisconsin Department of Vocational Rehabilitation (DVR)**
 Provides employment services and counseling to people with disabilities; arranges for services to enable individuals to go to work, training and technical assistance to employers regarding disability employment issues.
 2615 East Avenue South, Suite 101, La Crosse • **608-785-9500** or **1-800-523-2139**
www.dwd.wisconsin.gov/dvr/
- Wisconsin Telecommunications Relay Systems (TRS)**
 Assists individuals who use telecommunication devices (TDDs) to communicate with people and places that do not have a TDD

TDD English	1-800-947-6644
TDD Spanish	1-800-833-7813
Customer Service TDD	1-800-283-9877
Customer Service Voice	1-800-901-8389

HOME HEALTH • HOSPICE

HOME HEALTH

Skilled and non-skilled patient-centered care to meet individual needs for obtaining or maintaining a successful recovery at home.

- **Aurora Community Health, Inc.**
311 County Road A, Black River Falls • **715-235-1839**
<http://www.auroraservices.com>
- **Black River Memorial Homecare**
711 West Adams Street, Black River Falls • **715-284-3662**
<http://www.blackriverhospital.com>
- **BrightStar**
1052 Oak Forest Drive, Suite 240, Onalaska • **608-519-4324**
- **CNS Home Health Care**
700 N. 3rd Street, Suite 103, La Crosse • **608-783-3200**
<http://www.cnshomehealth.com>
- **Department of Veterans Affairs Home Based Primary Care**
Veterans Administration Medical Center, Tomah
Primary Care Team available to veterans living in the community; eligibility includes veterans living in a stable home setting or assisted living within a 50 mile radius of the hospital and have difficulty making it to clinic visits because of physical or emotional reasons; no emergency care.
608-372-7734 • 1-800-872-8662 ext. 67734
- **International Quality Home Care**
18485 Dodge Street, Whitehall
715-538-4609 • 1-800-687-9480
<http://www.alphaiqh.com/>
- **Lutheran Social Services – Mission Home Health**
1101 West Clairemont Avenue, Eau Claire • **715-855-5043**
<http://www.lsswis.org>
- **Mayo Health System - Hospice**
715-831-0100 • 1-800-236-8408
<http://mayoclinichealthsystem.org>

- **Ministry Home Care**
303 West Upham Street, Marshfield • 715-387-9685 • 1-800-397-0270
<http://www.ministryhealth.org/>
- **Moore Genuine Care LLC**
711 Anderson Street, Augusta • 715-286-2734
<http://www.mooregenuinehomecare.com/>
- **Recover Health**
700 Third Street North, La Crosse, La Crosse • 608-406-3140
<http://www.recoverhealth.org>
- **ResCare**
1802 State Road 16, La Crosse • 608-779-0900
<http://www.rescarehomecare.com>
- **VA Home Care Services**
Services for qualifying veterans; veteran must be evaluated to determine eligibility; services may include home care, homemaker services, bath assistance, in-home respite, community adult day health center, home health aide services
VA Medical Center, Tomah • 608-784-3886 • 1-800-872-8662

HOSPICE

Hospice care represents a dignified, compassionate and respectful approach to supporting people who are in the final phases of a terminal illness.

- **Black River Hospice**
711 West Adams Street, Black River Falls • 715-284-1343
<http://www.blackriverhospital.com>
- **House of the Dove**
1000 West 11th Street, Marshfield • 715-387-7052
- **Ministry Hospice Service**
303 West Upham Street, Suite 200, Marshfield • 715-387-7052
<http://www.ministryhealth.org>
- **Saint Jude Hospice**
1427 State Road 16, La Crosse • 608-781-5490
<http://www.saintjudehospice.org>

HOUSING ALTERNATIVES

ASSISTED LIVING FACILITIES

RESIDENTIAL CARE APARTMENT COMPLEX (RCAC)

An RCAC is a place where five or more adults reside. Apartments must have a lockable entrance and exit, a kitchen, including a stove (or microwave oven), individual bathroom, sleeping and living areas. This living option can provide up to (but cannot exceed) 28 hours per week of the following services: supportive services, personal assistance, nursing services, emergency assistance. RCACs provide services either directly or under contract and the services must be part of the tenant's service agreement. RCACs are either registered or certified. Certified facilities can accept public funding; registered facilities can only accept private funds from individuals.

- **Pine View Terrace**

62 years old +

404 County Road R, Black River Falls • 715-284-7077

ADULT FAMILY HOMES (AFH)

Adult Family Homes are a place where families make a decision to open their home and provide care for one to four adults who require support to live in the community because of aging, mental health, developmental or physical disabilities.

An AFH is defined as “a place where one to four adults who are not related to the operator reside and receive care, treatment or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident.” Counties certify one and two bed adult family homes; the State of Wisconsin licenses three and four bed adult family homes.

For information regarding *Adult Family Homes*, contact
Ageing and Disability Resource Center of Western Wisconsin
1-800-500-3950
<http://www.adrcww.org/>

COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF) – General

A CBRF is a place where five or more adults reside who do not require care above intermediate level nursing care. Adults receive care, treatment, or services that are above the level of room and board but includes no more than three hours of nursing care per week per resident. Other supports and services are also offered. These facilities are state licensed.

- **Country Terrace**
Call for eligibility
525 East 2nd Street, Black River Falls • **715-284-2060**
- **Hanson House**
N10599 County Road G, Osseo • **715-797-7999**
- **Parkside Residence**
Call for eligibility
109 North 14th Street, Black River Falls • **715-284-4397**
- **RJ's Place**
Accepts male adults only with mental health issues, substance abuse, or developmental disabilities who are ambulatory without assistive devices
N7525 County Road A, Hixton • **715-284-0094**

COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF) ALZHEIMER'S/ DEMENTIA –SPECIFIC

- **Bethany Lutheran Homes**
<http://www.bethanylutheranhomes.org>
Eagle Crest Memory Care • 351 Mason Street, Onalaska • **608-779-1700**
Eagle Crest South Memory Care • 622 Bennora Lee Court, La Crosse • **608-779-1702**
Hearten House I • 2573 7th Street South, La Crosse • **608-784-4521**
Hearten House II • 2571 7th Street South, La Crosse • **608-784-4523**
Hearten House III • 101 Juniper Lane, Holmen • **608-526-6796**

- **Bluffview Memory Care** • 2101 Bluffview Court, Holmen
608-526-5864 • 608-799-0993
info@bluffviewmemorycare.com
<http://www.bluffviewmemorycare.com>
- **Brookdale Senior Living** (60+ years of age)
Claire Bridge Cottage
3161 East Avenue South, La Crosse • 608-788-2832
<http://www.brookdaleliving.com>
- **Syverson Lutheran Home**
816 Porter Avenue, Eau Claire • 715-832-1644
<http://www.graceluthfound.com>
- **The Meadows at Springbrook**
861 Critter Court, Onalaska • 608-783-2292
<http://www.springbrookassistedliving.com>

COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)
MENTAL HEALTH RELATED SERVICES

- **RJ's Place**
Accepts male adults only with mental health issues, substance abuse, or developmental disabilities who are ambulatory without assistive devices
N7525 County Road A, Hixton • 715-284-0094

HO-CHUNK NATION TRIBAL HOUSING

- **Ho-Chunk Nation Housing Department**
Down payment assistance, emergency home repairs, inspection of homes, and home ownership assistance for tribal members
500 East Veterans Street, Building 23, Tomah • 608-374-1225
<http://www.ho-chunknation.com>

INDEPENDENT HOUSING

Eligibility requirements such as age, disability and/or income limits may apply

- **8th Street Apartments** (income limits)
519 North 8th Street, Black River Falls • **715-284-4716** • **715-299-4716**
<http://www.ahmc-assetmgmt.com>
- **Black River Run Apartments** (income limits)
145 Rye Bluff Road, Black River Falls • **715-284-4716** • **715-299-4716**
<http://www.ahmc-assetmgmt.com>
- **Country View Apartments**
125 Rye Bluff Road, Black River Falls • **715-928-0138**
- **Jackson County Housing**
Housing for individuals 62 years of age and older and adults with disabilities; rent is calculated at 30% of adjusted gross income
715-284-2041 (for all apartments listed below)
<http://www.dominiuminc.com>

Center Circle Apartments
301 Center Street, Merrilan

Hillside Apartments
186 3rd Street, Hixton

Meadow View Apartments
337 Main Street, Alma Center

River Grove Apartments
130 South Water Street, Black River Falls

Village Center Apartments
203 3rd Street, Taylor

West Indies Apartments
308 Bristol, Melrose

- **Lincolnwood Glen Senior Apartments** (age 55+, income limits)
100 Lincolnwood Drive, Black River Falls • **715-284-857**

- **Midtown Apartments** (age 62+, income limits)
218 East Main Street, Alma Center • **715-896-1836**
- **Northland Apartments** (income limits)
413 South 3rd Street, Black River Falls • **1-888-576-6468**
- **Partridge Run Apartments** (income limits; individuals with chronic mental illness)
419 South 1st Street, Black River Falls • **608-784-1381 • 1-888-393-3282**
- **Richard Bruesehoff Villa** (income limits, developmentally disabled only)
111 Maplewood Court, Black River Falls • **1-800-685-9353**
<http://www.impactseven.org>
- **Rye Bluff Town Houses** (income limits)
201 North 14th Street, Black River Falls • **715-284-5148**
<http://www.meridiangroupinc.net>
- **Union Place** (age 18+ with disability or age 62+, income limits)
DAK Management 223 North 4th Street, Black River Falls
608-822-7368 • 1-800-218-2843

LEGAL ASSISTANCE

- **Greater Wisconsin Agency on Aging Resources (GWAAR) • 608-243-5670**
<http://gwaar.org>
Provides information about services and resources to citizens 60 years and older.
Wisconsin Guardianship Support Center • 1-855-409-9410
Elder Law Center • 608-243-5670
- **Legal Action of Wisconsin – La Crosse Office**
Free legal advice and representation in civil matters to eligible applicants
205 5th Avenue South, Suite 300, La Crosse
608-785-2809 • 1-800-873-0927 • TTY 1-800-947-3529
<http://www.legalaction.org>
- **State Bar of Wisconsin Lawyer Information and Referral Service**
(608) 257-3838 • (800) 728-7788
<http://www.wisbar.org>
- **Wisconsin Judicare, Inc.**
Non-profit law firm dedicated to providing equal access and justice;
is the civil legal service provider for Wisconsin's northern thirty-three
counties and eleven federally recognized Indian tribes
300 Third Street, Suite 210, Wausau • **715-842-1681 • 1-800-472-1638**
<http://judicare.org/>
- **Also see *Attorney* listing in the Yellow Pages**

MEDICAL EQUIPMENT/SUPPLIES

MEDICAL EQUIPMENT RETAILERS

- **A&J Mobility**
Specializes in vehicle conversions and repairs for people with disabilities.
Rentals available.
2650 Prospect Drive, Eau Claire • **715-874-6630** • **1-877-833-9830**
<http://www.aandjmobility.com>
- **American Cancer Society**
Wigs, hospital beds, walkers, commodes, wheelchairs, etc. for people cancer
1285 Rudy Street, Suite 103, Onalaska • **608-783-5000**
<http://www.cancer.org>
- **American Home Patient**
1052 Oak Forest Drive, Suite 160, Onalaska • **608-779-9900** • **1-800-947-2330**
204 East Upham Street, Marshfield • **715-387-1789** • **1-800-284-6639**
<http://www.ahom.com>
- **Apria Healthcare**
1316 North Hastings Way, Eau Claire • **715-834-7517** • **1-800-289-8700**
1207 West Veterans Parkway, Marshfield • **715-384-0088**
W6853 Industrial Boulevard, Onalaska • **608-783-7668** or **1-800-285-9233**
<http://www.apria.com>
- **Black River Memorial Homecare**
Respiratory durable medical equipment
711 West Adams Street, Black River Falls • **715-284-3662**
<http://www.blackriverhospital.com>
- **Bourne Medical Service (BMS)**
163 Walnut Street, Winona, MN • **507-452-1313** • **1-800-944-1813**
- **Degen Berglund**
2511 Green Bay Street, Village Shopping Center, La Crosse
111 Sand Lake Road, Center 90, Onalaska
600 North Holmen Drive, Suite 1, Holmen
608-775-8500
<http://www.degenberglund.com>

- **Family Medical Supply and CPAP Store**
705 State Street, La Crosse • **608-791-1100 • 1-855-791-1549**

- **Independent Living Resources (ILR)**
Staff members are trained to provide assessments/recommendations to people with disabilities regarding their technology needs; staff can assist with locating and applying for financial assistance; adaptive equipment is available for loan
4439 Mormon Coulee Road, La Crosse
608-787-1111 • 1-888-474-5745
TTY 608-787-1148 • TTY 1-888-378-2198
<http://www.ilresources.org>

- **Lincare**
Durable medical equipment including respiratory needs, professionally licensed staff.
1731 Westgate Road, Eau Claire • **715-835-3628**

- **Mayo Clinic Health System – Home Medical Equipment**
620 11th Street South, La Crosse • **608-392-9797 • 1-800-362-5454, ext. 9797**
1221 Whipple Street, Eau Claire • **715-838-1815 • 1-800-236-6807**
<http://mayoclinichealthsystem.org>

- **Medicine Shoppe Pharmacy**
300 Superior Avenue, Tomah • **608-372-2101**

- **Midelfort Pharmacy and Home Medical**
325 East Madison Street, Eau Claire • **715-838-1800 • 1-800-236-6807**

MENTAL HEALTH SERVICES

BEHAVIORAL MEDICINE/COUNSELING/MENTAL HEALTH SERVICES

- **Family and Children's Center**
221 Main Street, Suite L101; PO Box 271, Black River Falls • **715-284-9477**
- **Garson Growth & Counseling Services**
54 North 1st Street, Black River Falls • **715-284-0361**
- **Gundersen Health System Behavioral Health**
123 16th Avenue South, Onalaska
1900 South Avenue, La Crosse
608-775-7991 • 1-800-362-9567, ext. 57991
<http://www.gundersenhealth.org/>
- **Ho-Chunk Nation Division of Health and Social Services**
For members and employees of the Ho-Chunk Nation and Native American Nations
N6520 Guy Road, Black River Falls • **715-284-9851**
<http://www.ho-chunknation.com>
- **Jackson County Health and Human Services**
420 Highway 54 West, Black River Falls • **715-284-4301**
<http://www.co.jackson.wi.us>
- **Krohn Clinic, Ltd.**
610 West Adams Street, Black River Falls • **715-284-4311**
<http://www.krohnclic.com>
- **Mayo Clinic Health System –Franciscan Healthcare Behavioral Health Services**
212 11th Street South, La Crosse • **608-392-9555 • 1-800-362-5454**
<http://mayoclinichealthsystem.org>
- **Ron McGuire Family Therapy Center**
203 Main Street, Black River Falls • **715-284-4233**
- **West Central Wisconsin Behavioral Health**
23062 Whitehall Road, Independence • **715-538-4312**
<http://www.tchcc.com>

- For a listing of additional providers, see *Counselors or Mental Health Services* in the Yellow Pages or call the number below.

Great Rivers 2-1-1

Dial 2-1-1 or 1-800-362-8255 · TTY 1-866-884-3620

<http://www.greatrivers211.org>

MENTAL HEALTH CRISIS INTERVENTION

Whether you need someone to talk to, someone to listen, or someone to refer you to where to get the kind of help you need, call one of the following numbers:

- **Black River Falls Police Department**
101 S. 2nd Street, Black River Falls • **715-284-9155**
- **Great Rivers 2-1-1**
Dial 2-1-1 or 1-800-362-8255 · TTY 1-866-884-3620
<http://www.greatrivers211.org>
- **Jackson County Sheriff's Department**
715-284-5357
- **Northwest Connections**
24 hour crisis line for mental health or AODA
1-888-552-6642

NURSING HOMES

*Nursing homes listed below represent the Jackson County area; however, may not reside in Jackson County. Please check with the specific facility for information regarding residency eligibility.

- **Augusta Area Home**
215 East Brown Street, Augusta • **715-286-2266**
- ****Clark County Health Care Center**
W4266 State Highway 29, Owen • **715-229-2172**
- **Family Heritage Care Center**
1311 Tyler Street, Black River Falls • **715-284-4396**
- ****Grand View Care Center**
620 Grand View Avenue, Blair • **608-989-2511**
- ****Lakeview Health Care Center**
902 East Garland Street, West Salem • **608-786-1400**
- **Luther Midelfort – Oakridge Mayo Health System**
13025 8th Street, Osseo • **715-597-3121**
- **Marinuka Manor**
19475 Silver Creek Road, Galesville • **608-582-2211**
- ****Morrow Memorial Home**
331 North Water Street, Sparta • **608-269-3168**
- **Mulder Health Care Facility**
713 North Leonard Street, West Salem • **608-786-1600**
- **Neillsville Memorial Medical Center**
216 Sunset Place, Neillsville • **715-743-3101**
- **Pigeon Falls Health Care Center**
13197 Church Street, Pigeon Falls • **715-983-2293**

- ****Pine View Healthcare**
400 County Road R, Black River Falls • **715-284-5396**
- ****Rolling Hills Rehabilitation Center/Haven House**
14345 County Highway B, Sparta • **608-269-8800**
- ****Syverson Lutheran Home/Grace's Garden for Dementia Care**
816 Porter Avenue, Eau Claire • **715-832-1644**
- ****The Neighbors of Dunn County**
2901 Forbes Avenue, Menomonie • **715-232-2661**
- **Tomah Health Care Center**
1505 Butts Avenue, Tomah • **608-372-3241**
- **Trempealeau County Health Care Center**
W20298 Stare Road 121, Whitehall • **715-538-4312**

**Denotes facilities with Alzheimer's/Dementia specific units

***People with developmental disabilities must meet certain criteria for admission

PET CARE

- **Animal Shelters**

 - **Clark County Humane Society**

 - W3926 State Highway 73, Neillsville • **715-743-4550**

 - **Jackson County Animal Shelter**

 - 403 Pine View Road, Black River Falls • **715-284-0251**

 - **Trempealeau County Humane Society**

 - N27109 U.S. 53, Blair • **608-525-2300**

- **Canine Assistants**

 - Provides assistance with dogs, companion, and seizure response

 - **1-800-771-7221**

- **Jackson County Interfaith Volunteer Caregivers**

 - Care of pets during hospitalization

 - 407 Main Street, Black River Falls • **715-284-7058**

- **For a listing of additional pet services, please refer to the *Veterinarian* section in the Yellow Pages.**

PRESCRIPTION DRUG PROGRAMS

- **Krohn Clinic Patient Assistance Program**
Medications at a reduced rate or free of charge; based on income eligibility
610 West Adams, Black River Falls • **715-284-4311**
<http://www.krohnclinic.com>
- **Medicare Part D**
A prescription drug program that provides additional coverage to a current Medicare plan. <http://www.medicare.gov>
- **Medigap Helpline/SHIP**
A free, confidential counseling service for all Medicare beneficiaries, including disabled individuals and those age 65 and over to help with questions about various health insurance topics. • **1-800-242-1060**
- **Medigap Part D and Prescription Drug Helpline**
State of Wisconsin Board on Aging and Long Term Care
Assistance with questions about prescription drug insurance for callers age 60+
1-855-677-2783
- **Prescriptions Drug Assistance Programs**
Prescription drugs are a major expense for many health care consumers and some insurance programs provide no or limited coverage for these drugs.
The website listed will provide some places to turn for help and information.
<http://www.dhs.wisconsin.gov/guide/spec/freeprescr.htm>
- **Wisconsin Drug Card Program**
Discount prescriptions with no restrictions or eligibility criteria
Contact your pharmacy or <http://www.wisconsindrugcard.com>
- **Wisconsin SeniorCare**
A prescription drug program for Wisconsin residents who are 65 years of age and older. There is an annual enrollment fee and minimal co-pay for each prescription. A senior's projected annual income will determine whether certain out-of-pocket expenses will also be required.
1-800-657-2038 (voice) or **711** (TTY) dhs.wi.gov/seniorcare
- For more information contact your pharmacy or Benefit Specialist
Aging & Disability Resource Center of Western Wisconsin
420 Highway 54 West, Black River Falls
608-785-5700 • 1-800-500-3910

RECREATION • SOCIAL ACTIVITIES

- **Black River Falls Public Library**
222 Fillmore Street, Black River Falls • 715-284-4112
<http://www.blackriverfallslibrary.org>
- **Exercise Classes for Seniors**
Call Jackson County Aging Unit for more information • 715-284-4301
 - Lunda Center** – Black River Falls
Monday – Friday; call for more information • 715-284-7606
 - Melrose** – location varies
Monday and Friday 8:00 am
 - River Country Fitness** - Black River Falls • 715-284-7010
Tuesday and Wednesday 10:00 am
- **Independent Living Resources (ILR)**
Connects individuals with activities in the community
4439 Mormon Coulee Road, La Crosse
608-787-1111 • 1-888-474-5745
TTY 608-787-1148 • TTY 1-888-378-2198
<http://www.ilresources.org>
- **Jackson County Interfaith Volunteer Caregivers**
Friendly visiting or shopping for older and disabled individuals; free of charge
Pen Pal Program – letter writing program for children and older adults
407 Main Street, Black River Falls • 715-284-7058
- **Lunda Community Center**
Indoor walking track, fitness center and swimming pool; call for hours of operation
1202 Pierce Street, Black River Falls • 715-284-7606
- **North American Squirrel Association (NASA)**
Creating and enhancing opportunities for people with disabilities and the elderly to access the outdoors
608-234-5988
<http://www.nasasquirrel.org>

- **Riverfront Inc.**
Recreation Program including daily activities at Riverfront and in the community for people with disabilities
720 Red Iron Road, Black River Falls • **715-284-2546**
<http://www.riverfrontinc.org>
- **University of Wisconsin Extension**
Home and Community Education (HCE) is for people who are interested in improving their communities. The group meets to discuss ideas and goals for the community. Members often actively volunteer to help with community improvement projects
227 South 11th Street, Black River Falls • **715-284-4257 ext. 505**
- **Wisconsin Department of Natural Resources**
Variety of hunting, fishing and recreational use permits for people with disabilities
608-266-2621 • 1-888-936-7463
- **For specialized travel – please refer to the *Travel Agencies* section in the Yellow Pages**

REPAIRS / CHORES / ERRANDS

- **Jackson County Interfaith Volunteer Caregivers**
Yard work and minor home repairs
407 Main Street, Black River Falls • **715-284-7058**
- **Jackson County Veterans Service Office**
Veterans Affairs Home Improvement Loan - program for eligible Veterans to help pay for repairs, alterations and improvements
307 Main Street, Black River Falls • **715-284-0225**
<http://www.co.jackson.wi.us>
- **USDA Rural Development**
Low interest home improvement loans and grants designed for very low income individuals; funding may be used for repairs, installing essential features, or to remove health and safety hazards
715-345-7600
<http://www.rd.usda.gov/>
- **Western Dairyland EOC, Inc.**
 - Energy & Housing** – programs for eligible families to reduce energy costs and provide basic rehabilitation services
 - Weatherization** – reduce energy costs and increase comfort level; eligibility criteria
 - Home Rehabilitation** – opportunities for eligible homeowners to complete needed work on their home; eligibility criteria
 - Lead Hazard Reduction** – provides homeowners and renters with children under the age of 6 with remedial assistance on their homes having deteriorated lead based paint501 Whitehall Road, Independence • **715-985-2391 • 1-800-782-1063**
<http://www.westerndairyland.org>

GROCERY SHOPPING

- **Jackson County Interfaith Volunteer Caregivers**
Shopping and errand assistance
407 Main Street, Black River Falls • **715-284-7058**

RESPIRE CARE

RESPIRE CARE

Respite care is a service that provides a temporary break or rest for primary caregivers of individuals with developmental or physical disabilities, mental illness, or people over 60 years and older.

*Also see *Supportive Home Care* for in-home respite.

*Also see *Adult Day Services* and *Nursing Homes* for out-of-home respite.

- **Bluffview Memory Care** • 2101 Bluffview Court, Holmen
608-526-5864 • 608-799-0993
info@bluffviewmemorycare.com
<http://www.bluffviewmemorycare.com>
- **Country Terrace**
Provides accommodations for people needing temporary services
525 East 2nd Street, Black River Falls • **715-284-2060**
- **International Quality Home Care**
18485 Dodge Street, Whitehall
715-538-4609 • 1-800-687-9480
<http://www.alphaiqh.com/>
- **Jackson County Interfaith Volunteer Caregivers**
Provides respite for caregivers
407 Main Street, Black River Falls • **715-284-7058**
- **ResCare**
1802 State Road 16, La Crosse • **608-779-0900**
<http://www.rescarehomecare.com>
- **Tri-County Memorial Hospital**
Temporary care in the hospital as prearranged
18601 Lincoln Street, Whitehall • **715-538-4361**

SENIOR CENTERS

Common meeting areas for seniors that offer a variety of social and recreational services

- **Jackson County Health and Human Services**
Jackson County Aging Unit – senior citizen clubs; contact for information
420 Highway 54 West, Black River Falls • **715-284-4301 ext. 377**
<http://www.co.jackson.wi.us>
- **Melrose Seniors**
Meets Tuesdays at 5:00 pm
L & M Café - 415 South Washington Street, Melrose • **608-488-2611**
- **Native American Seniors**
Meets daily 8:00 am – 4:30 pm
W8825 Decorah Road, Black River Falls • **715-284-0811**

SUBSTANCE USE AND ADDICTION SERVICES

ADDICTION TREATMENT CENTERS

- **Gundersen Health System**
Unity House for Men • 608-775-7991
Unity House for Women • 608-775-7991
<http://www.gundersenhealth.org/>
- **Ho-Chunk Nation Health Care Center**
Alcohol and drug program services for tribal members
N6520 Guy Road, Black River Falls • 715-284-9851 or 1-888-685-4422
<http://www.ho-chunknation.com>
- **Krohn Clinic Behavioral Health**
610 West Adams Street, Black River Falls • 715-284-4311
<http://www.krohnclinic.com>
- **Mayo Clinic Health System – Franciscan Healthcare (Behavioral Health)**
608-392-9582
<http://mayoclinichealthsystem.org>
Women’s LAAR House • AODA halfway house for adult females • La Crosse
Scarseth House • Substance abuse group home for adult & adolescent males • La Crosse
Villa Success • AODA halfway house; AODA outpatient and detox • Prairie du Chien

ADDICTION RELATED RESOURCES

- **Ho-Chunk Nation Division of Health and Social Services**
W9855 Airport Road, Black River Falls • 715-284-9851 ext. 5010
<http://www.ho-chunknation.com>
- **Jackson County Health and Human Services**
420 Highway 54 West, Black River Falls • 715-284-4301 ext. 400
<http://www.co.jackson.wi.us>
- **National Council on Problem Gambling**
1-800-522-4700
- **Substance Abuse and Mental Health Services Administration National Helpline**
1-800-662-HELP (4357)

- **West Central Wisconsin Behavioral Health**
23062 Whitehall Road, Independence • 715-538-4312
<http://www.tchcc.com>
- **Wisconsin Council on Problem Gambling • 1-800-426-2535**
<http://www.wi-problemgamblers.org>

SUPPORT GROUPS

There are a number of support groups in the area dealing with a variety of topics. The location and times for these meetings vary. Call the number below for further information.

- **Great Rivers 2-1-1**

Contact for information about a wide variety of support groups

Dial 2-1-1 or 1-800-362-8255 • TTY 1-866-884-3620

<http://www.greatrivers211.org>

- **Jackson County Aging Unit**

Contact for information on local support groups

420 Highway 54 West, Black River Falls • **715-284-4301**

<http://www.co.jackson.wi.us>

SUPPORTIVE HOME CARE/PERSONAL CARE

- **Aurora Community Health Inc.**
311 County Road A #3, Black River Falls
715-235-1839 • 1-866-747-7840
<http://www.auroraservices.com>
- **Black River Memorial Homecare**
711 West Adams Street, Black River Falls • **715-284-3662**
<http://www.blackriverhospital.com>
- **BrightStar Lifecare**
1052 Oak Forest Drive, Suite 240, Onalaska • **608-519-4324**
- **CNS Home Health Care**
700 N. 3rd Street, Suite 103, La Crosse • **608-783-3200 ext. 2**
<http://www.cnshomehealth.com>
- **Ho-Chunk Nation Aging Unit**
Supportive home care services for tribal members
W8825 Decorah Road, Black River Falls
715-284-0811 • 1-888-701-8284
<http://www.ho-chunknation.com>
- **Independent Living Resources (ILR)**
Personal Care Program
4439 Mormon Coulee Road, La Crosse
608-793-1700 • 1-888-474-5745
TTY 608-787-1148 • TTY 1-888-378-2198
<http://www.ilresources.org>
- **International Quality Home Care**
18485 Dodge Street, Whitehall
715-538-4609 • 1-800-687-9480
<http://www.alphaiqh.com/>
- **Lutheran Social Services – Mission Home Health**
1101 West Clairemont Avenue, Eau Claire • **715-855-5043**
<http://www.lsswis.org>

- **Moore Genuine Care LLC**
711 Anderson Street, Augusta • **715-286-2734**
<http://www.mooregenuinehomecare.com/>

- **Mayo Health System – Home Health and Hospice**
715-831-0100 • 1-800-236-8408
<http://mayoclinichealthsystem.org>

- **Recover Health**
700 Third Street North, La Crosse • **608-406-3140**
<http://www.recoverhealth.org>

- **ResCare**
1802 State Road 16, La Crosse • **608-779-0900**
<http://www.rescarehomecare.com>

- **VA Home Care Services**
Services for qualifying veterans; veteran must be evaluated to determine eligibility; services may include home care, homemaker services, bath assistance, in-home respite, community adult day health center, home health aide services
VA Medical Center, Tomah • **608-784-3886 • 1-800-872-8662**

TRANSPORTATION

Non-Medical Transportation

- ****Black River Falls Transit**
Bus and van services; wheelchair lift van available
715-284-4511
- **D & P Taxi**
24 hour service; offers a 15% discount for pickups from Jackson County Department of Health and Human Services, all clinics, and the hospital
715-284-8294
<http://www.runninginc.net/black-river-falls.html>
- **Ho-Chunk Nation Aging Unit**
Transportation for enrolled Ho-Chunk seniors (60 years and older) for medical appointments and limited recreational activities
W8825 Decorah Road, Black River Falls
715-284-0811 • 1-888-701-8284
<http://www.ho-chunknation.com>
- **Ho-Chunk Nation Division of Health and Social Services**
Transportation for tribal members
N6520 Guy Road, Black River Falls
715-284-9851 ext. 5329 or 5302
<http://www.ho-chunknation.com>
- **Jackson County Aging Unit**
Mini Bus – age 60+ or disabled; flexible route; call for more information and bus schedule or refer to “60 Forward” newspaper
Weekly Shopping Excursions – age 60+ for grocery shopping
420 Highway 54 West, Black River Falls • **715-284-4301 ext. 370**
<http://www.co.jackson.wi.us>
- **Jackson County Interfaith Volunteer Caregivers**
Transportation and escorts to appointments and social events
407 Main Street, Black River Falls • **715-284-7058**

- **Western Dairyland EOC, Inc.**
Work-N-Wheels – employment related transportation solutions;
interest-free vehicle loans or repair assistance for qualified individuals
501 Whitehall Road, Independence
715-985-2391 • 1-800-782-1063 ext. 1216
<http://www.westerndairyland.org>
- **Wheel Easy**
Transportation in and out of town. Will do pick-up and delivery of
prescriptions, groceries and such.
408 East 2nd Street, Black River Falls • **715-284-6666**
- **Wisconsin Department of Transportation, Special Plates Unit-ID
Disabled Parking Identification Card**
Issues disabled parking identification cards; registration fee exists
608-266-3041

Medical Transportation

- ****Abby Vans**
Wheelchair and stretcher transportation for medical appointments and
nursing home admission/discharges; will do van conversions
715-743-3364 • 1-800-236-8438
- **D & P Taxi**
24 hour service; offers a 15% discount for pickups from Jackson County Department
of Health and Human Services, all clinics, and the hospital
715-284-8294
<http://www.runninginc.net/black-river-falls.html>
- **Disabled American Veterans**
500 East Veterans Street, Tomah • **1-800-872-8662 ext. 66227**
- **Ho-Chunk Nation Aging Unit**
Transportation for enrolled Ho-Chunk seniors (60 years and older) for
medical appointments and limited recreational activities
W8825 Decorah Road, Black River Falls
715-284-0811 • 1-888-701-8284
<http://www.ho-chunknation.com>

- **Jackson County Aging Unit**
Volunteer Transportation – rides for seniors 60+ and other eligible residents for medical reasons; three-day advance notice required; must be able to transfer to a car
 420 Highway 54 West, Black River Falls • **715-284-4301 ext. 370**
<http://www.co.jackson.wi.us>
- **Jackson County Interfaith Volunteer Caregivers**
 Transportation and escorts to appointments and social events
 407 Main Street, Black River Falls • **715-284-7058**
- **Jackson County Veterans Service Office**
 May provide transportation for qualifying veterans to Tomah or Madison VA Hospitals for medical purposes only; requires at least 48 hours' notice;
 Passengers must be able to walk or to transfer independently from wheelchair to car; limited funds available
 307 Main Street, Black River Falls • **715-284-0225**
 E-mail: veterans.services@co.jackson.wi.us
- ****Medical Transportation Management (MTM) • 1-866-907-1493**
 For Medical Assistance recipients only, excluding members of Family Care. This is the only source of MA funded transportation services.
- ****Pine Creek Transportation Service, LLC**
 Transportation for the general public; wheelchair accessible;
 local and long-distance; non-emergency only
715-662-2028 • 1-866-627-3923
<http://www.pinecreektrans.com>

**Denotes wheelchair accessible vehicle available

VETERAN SERVICES

- **Department of Veterans Affairs Home Based Primary Care**
Veterans Administration Medical Center, Tomah
Primary Care Team available to veterans living in the community; eligibility includes veterans living in a stable home setting or assisted living within a 50 mile radius of the hospital and have difficulty making it to clinic visits because of physical or emotional reasons; no emergency care.
608-372-7734 • 1-800-872-8662 ext. 67734
- **Jackson County Veterans Service Office**
307 Main Street, Black River Falls • **715-284-0225**
E-mail: veterans.services@co.jackson.wi.us
- **Tomah VA Medical Center**
500 East Veterans Street, Tomah • **1-800-872-8662**
<http://www.tomah.va.gov>
- **VA Caregiver Support Line**
1-855-260-3274
- **VA Home Care Services**
Services for qualifying veterans; veteran must be evaluated to determine eligibility; services may include home care, homemaker services, bath assistance, in-home respite, community adult day health center, home health aide services
VA Medical Center, Tomah • **608-784-3886 • 1-800-872-8662**
- **VA Medical Center**
Guardian Alert 911 – Free lifeline service available to veterans that live alone and are currently enrolled in the VA Healthcare System. Must have a landline telephone. Contact your primary care provider at the VA for additional information and eligibility.
500 East Veterans Street, Tomah • **1-800-872-8662**

- **Vet Center**
Free mental health counseling services to combat veterans and their family.
Military sexual trauma counseling services available to all military service members.
20 Copeland Avenue, La Crosse • **608-782-4403** • **1-877-927-8387**
<http://www.vetcenter.va.gov>
- **Veterans Assistance Foundation**
Helps homeless veterans and those at-risk of becoming homeless receive job training, education, counseling and rehabilitation services they need to obtain steady employment, affordable housing and the skills to sustain a productive lifestyle
608-372-1280 (Transitional Housing Referral Line) • **1-800-947-8387**
<http://vafvets.org/>
- **Veteran’s Crisis/Suicide Prevention Hotline**
1-800-273-TALK (1-800-273-8255) Press “1” when prompted to do so.
<http://www.VeteransCrisisLine.net/chat>
<http://www.VeteransCrisisLine.net/quiz>
- **Veteran’s Homeless Hotline**
1-877-4AID-VET (1-877-424-3838)

VOLUNTEERING

Many of the organizations in the Community Link welcome and appreciate volunteers within their services. Please contact the agency directly to request opportunities to volunteer.

- **Black River Memorial Hospital
Volunteer Services**
711 West Adams Street, Black River Falls • **715-284-1391**
E-mail: obrienm@brmh.net
- **Jackson County Aging Unit**
Call for a variety of volunteer opportunities
420 State Hwy 54 West, Black River Falls • **715-284-4301**
- **Jackson County Human Services
Volunteer Guardianship Program**
A guardian is a person appointed by the courts to make decisions about the care and welfare and sometimes manage finances for individuals who are unable to do so competently for themselves. Guardians do not provide personal care or financial support nor are they personally liable for act committed by the other person. A guardian must be at least 21 years old and have a desire to advocate for the rights and needs of another person. Call if interested in volunteering.
420 Highway 54 West, Black River Falls • **715-284-4301**
- **Jackson County Interfaith Volunteer Caregivers**
Call for a variety of volunteer opportunities
407 Main Street, Black River Falls • **715-284-7058**
- **Western Dairyland Retired and Senior Volunteer Program (RSVP)**
Provides older adults with opportunities to volunteer time and expertise to others; Volunteers are matched with opportunities to best reflect their interests, available time and preferences. Volunteer sites vary and may include; call for more information
715-985-2391 ext. 1205 • 1-800-782-1063

The Aging & Disability Resource Center of Western Wisconsin

608-785-5700

Toll Free: (800) 500-3910

Internet: <http://www.adrcww.org>

INFORMATION & ASSISTANCE

The Aging & Disability Resource Center of Western Wisconsin offers information and assistance to residents of La Crosse County, Jackson County, Monroe County, and Vernon County.

The Aging & Disability Resource Center of Western Wisconsin provides information and assistance regarding services that are available in the community. You may call **(608) 785-5700** or come to our conveniently located office at **420 Hwy 54 West in Black River Falls. We also have offices available in La Crosse County, Monroe County, and Vernon County. Please contact us for more information about our partner offices or services in these communities.** If you prefer, staff will meet with you in your home to answer questions and provide more in-depth consultation.

One of the goals of the Aging & Disability Resource Center of Western Wisconsin is to help people plan current or future long-term care needs. The Aging & Disability Resource Center of Western Wisconsin professionals are familiar with all the local community services. They can help you determine which services best meet your needs.

People often need help understanding what types of services would be available in their home. Our social workers can offer suggestions and advice on which services and supports will meet a person's needs while remaining as independent as possible.

If you would like to have a representative of the Aging & Disability Resource Center of Western Wisconsin make a presentation to your group or organization, call **(608) 785-5700** or **1-800-500-3910**.

NORTHWEST CONNECTIONS

24-HOUR CRISIS TELEPHONE SERVICE

1-888-552-6642